

**GOVERNMENT OF INDIA  
MINISTRY OF COMMERCE & INDUSTRY  
DEPARTMENT OF COMMERCE  
OFFICE OF THE ZONAL JT.DIRECTOR GENERAL OF FOREIGN TRADE  
(CLA), INDRAPRASTHA BHAWAN, 'A' WING, I.P.ESTATE, NEW DELHI-110002.**

**Dated: 24/6/10**

**TRADE NOTICE NO.2**

As a trade facilitation measure, it has been decided to set up an EDI Help Desk to assist exporters on EDI issues. EDI Help Desk will be manned by Shri R.Kumar, UDC under the overall supervision of Shri Ashutosh Nagar, Director (NIC). Help Desk will function from Computer Centre, Second Floor. Exporters can also visit Shri A.Nagar, Director (NIC) from 2.30 P.M. to 4.00 P.M. on all working days to obtain assistance from EDI Help Desk.

2. A separate email has been created for the Help Desk i.e. helpdesk-cla@ nic.in. Exporters may send their issues which need resolution to this email id. Help Desk can also be contacted on Phone No.011-23378748. However, all telephonic complaints on EDI issues must also be sent by email to the helpdesk email id(helpdesk-cla@ nic-in).
3. Help Desk will assist the exporters and endeavor to resolve all such issues received on the helpdesk email id at the earliest possible. Response on complaints received will also be sent to the exporters by email only.

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**(SANJAY RASTOGI)**  
**ZONAL JT.DIRECTOR GENERAL OF FOREIGN TRADE**

**(Issued from F.No.Misc-1/AM.11/Trade Notice/CLA)**